

What is Complete Savings?

Complete Savings is an online membership programme that offers members access to a range of discounts and cashback opportunities from top name retailers and service providers. You will be offered the chance to join the Complete Savings programme when you complete an online order at Ultimo.

With Complete Savings, members can earn a monthly bonus, as well as up to 10% cashback at over 1,250 online stores, and 20% off gift cards. For people who shop online regularly, this equates to savings of hundreds of pounds each year.

Contact details for Complete Savings:

Visit www.completesavings.co.uk

Call 0800 389 6960 (freephone from UK landlines), open Mon-Fri 8am-8pm and Saturday 9am-4pm.

Email customerservice@completesavings.co.uk.

While Complete Savings is one of our partners, any membership you take out with them will need to be handled with them respectively. Log into your Complete Savings account with the email address and password used to create your account.

What is WLY*COMPLETESAVE.CO.UK?

When a **booking/an order** is made with a credit or debit card, the name of that company that the **booking/order** is made with appears on your statement. Most financial service providers limit the length of the company name shown on the statement, therefore, 'WLY*COMPLETESAVE.CO.UK', 'COMPLETESAVE.CO.UK' or 'CASH.COMPLETESAVE.CO.U' will appear on your statement instead of www.completesavings.co.uk.

The charge to 'WLY*COMPLETESAVE.CO.UK', 'COMPLETESAVE.CO.UK' or 'CASH.COMPLETESAVE.CO.U' is your membership fee with Complete Savings. Benefits include an initial [Welcome reward](#), a [Monthly Bonus](#), [10% cashback](#) on purchases from over 1,250+ different retailers and up to 20% discount on high street gift cards.

How do I contact Complete Savings or get more information about my membership?

You can visit www.completesavings.co.uk. Here you can find more information about your membership.

Call Complete Savings on 0800 389 6960 (free from UK landlines), open Mon-Fri 8am-8pm and Saturday 9am-4pm.

Email the Customer Service team on customerservice@completesavings.co.uk.

Chat to Cleo, their Virtual Assistant, available from the Complete Savings homepage.