

Grading Descriptions

***Grade A/HSO (Insurance Grade)***

Unit is in brand/near new condition with no wear and 100% functionality

No scratches on the front or back, no damage or marks to the chassis

Faults eligible for RMA –

1. No power
2. Activation lock
3. Battery depletion (below 90%)
4. Software faults
5. No Touch ID
6. Speaker/Mic faults
7. Grading inaccuracies
8. Incorrect model
9. LCD Faults/White spots/Discolouration
10. Network lock (if sold as unlocked)

Blannco testing will not carried out on any brand new units, therefore no pass certificate will be provided

All units are cleaned and final checked prior to dispatch